



SHRI HARIHAR PRATISHTHAN'S  
**GOVINDLAL KANHAIYALAL JOSHI (NIGHT)**  
**COMMERCE COLLEGE, LATUR**



स्व. गोविंदलालजी जोशी

**Student Satisfaction Survey**  
**(Academic year 2019-2020)**

**A. Please confirm this is the first and only time you answer this survey.**

a) Yes [ ] b) No [ ]

**B. Age:** [ ]

**C. Gender:** a) Male: [ ] b) Female: [ ] c) Transgender: [ ]

**D. What degree program are you pursuing now?**

a) Bachelor's [ ] b) Master's [ ]

**Instructions to fill the questionnaire**

All questions should be compulsorily attempted.

Each question has five responses, choose the most appropriate one.

Criterion II – Teaching–Learning and Evaluation Student Satisfaction Survey on Teaching Learning Process

**1. How much of the syllabus was covered in the class?**

4 – 85 to 100% [ ] 3 – 70 to 84% [ ] 2 – 55 to 69% [ ] 1 – 30 to 54% [ ] 0 – Below 30% [ ]

**2. How well did the teachers prepare for the classes?**

4 – Thoroughly [ ] 3 – Satisfactorily [ ] 2 – Poorly [ ] 1 – Indifferently [ ] 0 – Won't teach at all [ ]

**3. How well were the teachers able to communicate?**

4 – Always effective [ ] 3 – Sometimes effective [ ]  
2 – Just satisfactorily [ ] 1 – Generally ineffective [ ]  
0 – Very poor communication [ ]

**4.The teacher's approach to teaching can best be described as**

4– Excellent 3 – Very good [ ] 2 – Good[ ] 1 – Fair[ ] 0– Poor[ ]

**5.Fairness of the internal evaluation process by the teachers.**

4 – Always fair[ ] 3 – Usually fair[ ] 2 – Sometimes unfair [ ]  
1 – Usually unfair[ ] 0– Unfair [ ]

**6.Was your performance in assignments discussed with you?**

4 – Every time [ ] 3 – Usually[ ] 2 – Occasionally/Sometimes[ ]  
1 – Rarely[ ] 0– Never[ ]

**7.The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.**

4 – Regularly[ ] 3 – Often[ ] 2 – Sometimes[ ] 1 – Rarely[ ] 0– Never[ ]

**8.The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.**

4 – Significantly[ ] 3 – Very well[ ] 2 – Moderately[ ] 1 – Marginally[ ] 0– Not at all[ ]

**9.The institution provides multiple opportunities to learn and grow.**

4 – Strongly agree [ ] 3 – Agree [ ] 2 – Neutral[ ]  
1 – Disagree[ ] 0– Strongly disagree[ ]

**10.Teachers inform you about your expected competencies, course outcomes and programme outcomes.**

4 – Every time [ ] 3 – Usually[ ]  
2– Occasionally/Sometimes [ ] 1 – Rarely [ ] 0– Never [ ]

**11.Your mentor does a necessary follow-up with an assigned task to you.**

4 – Every time [ ] 3 – Usually[ ] 2 – Occasionally/Sometimes[ ]  
1 – Rarely [ ] 0 – I don't have a mentor[ ]

**12.The teachers illustrate the concepts through examples and applications.**

4 – Every time [ ] 3 – Usually[ ] 2 – Occasionally/Sometimes[ ]  
1– Rarely[ ] 0 – Never[ ]

**13. The teachers identify your strengths and encourage you with providing right level of challenges.**

4 – Fully[ ] 3 – Reasonably[ ] 2 – Partially[ ] 1 – Slightly[ ] 0– Unable to[ ]

**14. Teachers are able to identify your weaknesses and help you to overcome them.**

4 – Every time[ ] 3 – Usually[ ] 2 – Occasionally/Sometimes [ ] 1 – Rarely[ ]  
0 – Never[ ]

**15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.**

4 – Strongly agree[ ] 3– Agree[ ] 2 – Neutral[ ] 1 – Disagree [ ] 0– Strongly disagree [ ]

**16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.**

4 – To a great extent[ ] 3 – Moderate[ ] 2 – Some what [ ] 1 – Very little[ ]  
0 – Not at all[ ]

**17. Teachers encourage you to participate in extracurricular activities.**

4 – Strongly agree 3 – Agree[ ] 2 – Neutral[ ] 1 – Disagree[ ] 0– Strongly disagree[ ]

**18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.**

4 – To a great extent[ ] 3 – Moderate[ ] 2 – Some what [ ] 1 – Very little [ ]  
0 – Not at all[ ]

**19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.**

4 – Above 90%[ ] 3 – 70 – 89%[ ] 2 – 50 – 69%[ ] 1 – 30 – 49%[ ] 0 – Below 29%[ ]

**20. The overall quality of teaching-learning process in your institute is very good.**

4 – Strongly agree 3 – Agree[ ] 2 – Neutral[ ] 1 – Disagree[ ] 0 – Strongly disagree[ ]

**21. Give three observations / suggestions to improve the overall teaching – learning experience in your institution.**

- a)
- b)
- c)

**No of Students Participated in the Survey = 100**

### **Analysis of the Survey**

Q.1 How much of the syllabus was covered in the class?		
Marks	Particulars	No. of Respondents
0	Below 30%	0
1	30 to 54%	0
2	55 to 69%	6
3	70 to 84%	12
4	85 to 100%	82

Q.2 How well did the teachers prepare for the classes?		
Marks	Particulars	No. of Respondents
0	Won't teach at all	0
1	Indifferently	0
2	Poorly	0
3	Satisfactorily	8
4	Thoroughly	92

Q.3 How well were the teachers able to communicate?		
Marks	Particulars	No. of Respondents
0	Very poor communication	0
1	Generally ineffective	0
2	Just satisfactorily	6
3	Sometimes effective	6
4	Always effective	88

Q.4 The teacher's approach to teaching can best be described as		
Marks	Particulars	No. of Respondents
0	Poor	0
1	Fair	4
2	Good	12
3	Very good	36
4	Excellent	48

Q.5 Fairness of the internal evaluation process by the teachers?		
Marks	Particulars	No. of Respondents
0	Unfair	0
1	Usually unfair	0
2	Sometimes unfair	0
3	Usually fair	8
4	Always fair	92

Q.6 Was your performance in assignments discussed with you?		
Marks	Particulars	No. of Respondents
0	Never	2
1	Rarely	4
2	Occasionally/Sometimes	12
3	Usually	18
4	Every time	64

Q.6 Was your performance in assignments discussed with you?		
Marks	Particulars	No. of Respondents
0	Never	2
1	Rarely	4
2	Occasionally/Sometimes	12
3	Usually	18
4	Every time	64

**Q.7 The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students?**

Marks	Particulars	No. of Respondents
0	Never	0
1	Rarely	0
2	Sometimes	20
3	Often	62
4	Regularly	18

**Q.8 The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth?**

Marks	Particulars	No. of Respondents
0	Not at all	0
1	Marginally	0
2	Moderately	12
3	Very well	34
4	Significantly	54

**Q.9 The institution provides multiple opportunities to learn and grow.**

Marks	Particulars	No. of Respondents
0	Strongly disagree	0
1	Disagree	0
2	Neutral	6
3	Agree	12
4	Strongly agree	82

**Q.10 Teachers inform you about your expected competencies, course outcomes and programme outcomes.**

Marks	Particulars	No. of Respondents
0	Never	0
1	Rarely	0
2	Occasionally/Sometimes	2
3	Usually	6
4	Every time	92

Q.11 Your mentor does a necessary follow-up with an assigned task to you		
Marks	Particulars	No. of Respondents
0	I don't have a mentor	0
1	Rarely	0
2	Occasionally/Sometimes	4
3	Usually	10
4	Every time	86

Q.12 The teachers illustrate the concepts through examples and applications		
Marks	Particulars	No. of Respondents
0	Never	0
1	Rarely	0
2	Occasionally/Sometimes	6
3	Usually	12
4	Every time	82

Q.13 The teachers identify your strengths and encourage you with providing right level of challenges		
Marks	Particulars	No. of Respondents
0	Unable to	0
1	Slightly	2
2	Partially	6
3	Reasonably	28
4	Fully	64

Q.14 Teachers are able to identify your weaknesses and help you to overcome them		
Marks	Particulars	No. of Respondents
0	Never	0
1	Rarely	0
2	Occasionally/Sometimes	12
3	Usually	24
4	Every time	64

Q.15 The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.		
Marks	Particulars	No. of Respondents
0	Strongly disagree	0
1	Disagree	0
2	Neutral	8
3	Agree	34
4	Strongly agree	58

Q.16 The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.		
Marks	Particulars	No. of Respondents
0	Not at all	0
1	Very little	0
2	Some what	10
3	Moderate	34
4	To a great extent	56

Q.17 Teachers encourage you to participate in extracurricular activities		
Marks	Particulars	No. of Respondents
0	Strongly disagree	0
1	Disagree	0
2	Neutral	0
3	Agree	8
4	Strongly agree	92

Q.18 Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.		
Marks	Particulars	No. of Respondents
0	Not at all	0
1	Very little	0
2	Some what	2
3	Moderate	8
4	To a great extent	90



Q.19 What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

Marks	Particulars	No. of Respondents
0	Below 29%	0
1	30 – 49%	4
2	50 – 69%	78
3	70 – 89%	12
4	Above 90%	6

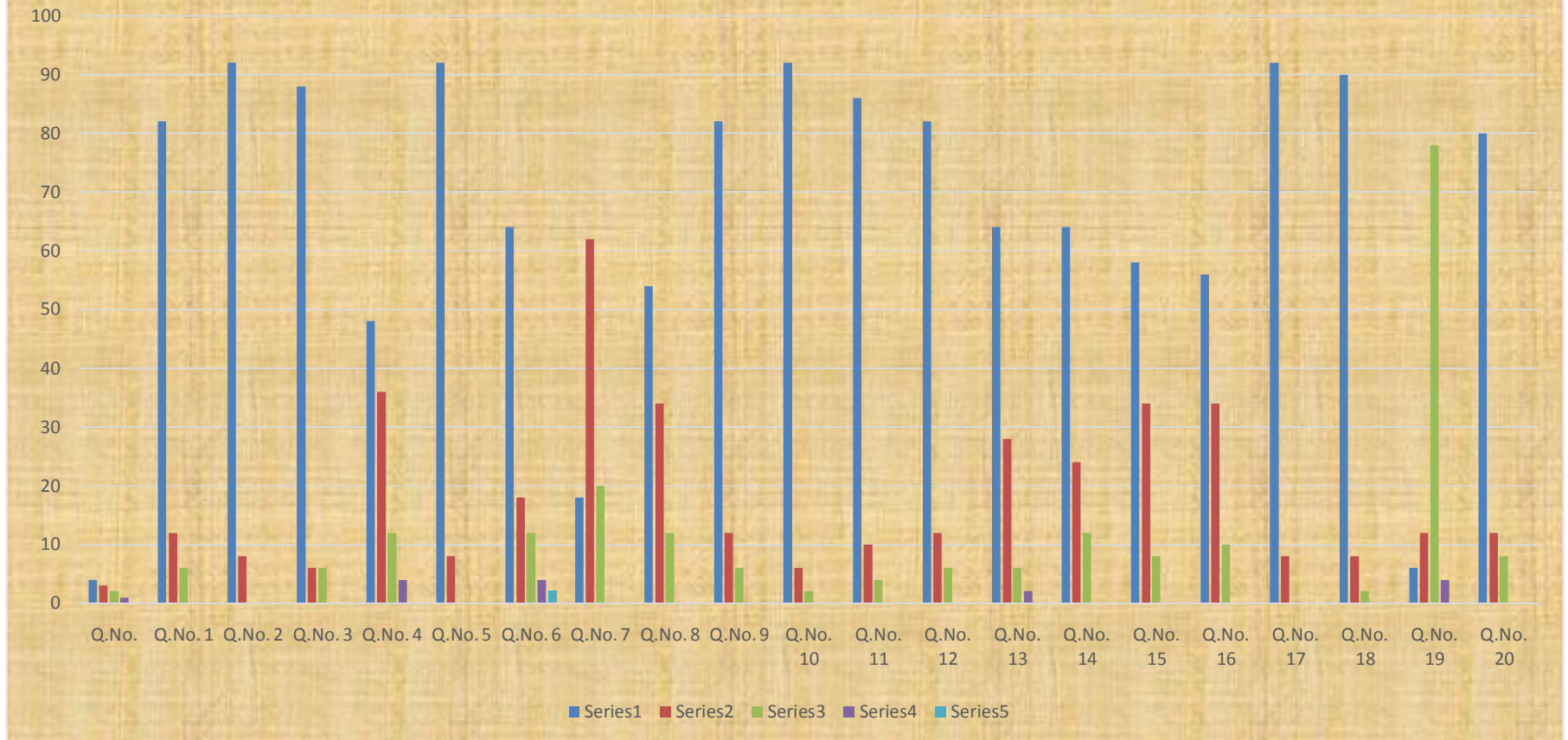
Q.20 The overall quality of teaching-learning process in your institute is very good

Marks	Particulars	No. of Respondents
0	Strongly disagree	0
1	Disagree	0
2	Neutral	8
3	Agree	12
4	Strongly agree	80

## Result and Report of Survey

Q.No.	4	3	2	1	0
Q.No. 1	82	12	6	0	0
Q.No. 2	92	8	0	0	0
Q.No. 3	88	6	6	0	0
Q.No. 4	48	36	12	4	0
Q.No. 5	92	8	0	0	0
Q.No. 6	64	18	12	4	2
Q.No. 7	18	62	20	0	0
Q.No. 8	54	34	12	0	0
Q.No. 9	82	12	6	0	0
Q.No. 10	92	6	2	0	0
Q.No. 11	86	10	4	0	0
Q.No. 12	82	12	6	0	0
Q.No. 13	64	28	6	2	0
Q.No. 14	64	24	12	0	0
Q.No. 15	58	34	8	0	0
Q.No. 16	56	34	10	0	0
Q.No. 17	92	8	0	0	0
Q.No. 18	90	8	2	0	0
Q.No. 19	6	12	78	4	0
Q.No. 20	80	12	8	0	0

## Student Satisfaction Survey -2019-20



**IQAC Coordinator**

**I/c Principal**